

## **HOW TO RETURN YOUR KIT**

# USE THE FOLLOWING INSTRUCTIONS TO RETURN YOUR COLLECTION KIT TO THE LAB VIA UPS.

If you need assistance, please call us at 1-844-870-8870. We are available 24 hours a day, 7 days a week to answer your questions.



www.cologuard.com Rx Only

#### PREPARE YOUR KIT FOR SHIPMENT



a.

- a. Locate the UPS shipping label on top of your kit.
  - Shipping labels on the kit may differ from image.



- a green tear strip, it must be removed.
  - Lift the left corner of the tear strip and pull it off.

b. If the UPS shipping label has

- Lift the bottom edge of the label and pull up.
- Tear the top label off the kit along the perforation.
- Your return label now shows.
- You are ready to ship your kit.
- Continue with the next step.
- c. If the UPS shipping label has **no** green tear strip, you are ready to ship your kit.





#### **RETURN YOUR KIT USING UPS**

Plan to collect your sample when you can get it back to UPS that same day or the next day.

- Add a reminder to your calendar or phone on the day you will collect your sample.
- Make sure a Sunday or holiday will not delay your sample return.

#### WAYS TO RETURN YOUR KIT

Choose the no-cost return option that works best for you:

- <u>Drop it off at UPS.</u> Visit Cologuard.com/UPS to see your local options and hours. Remember, some places are closed on Sundays or holidays.
- Ask for a contact-free UPS pick-up. Call us at 1-844-870-8870 for help or visit Cologuard.com/UPS to schedule it on your own.

If you live in Puerto Rico or a US Territory or have questions about shipping your samples, contact us at 1-844-870-8870.

### STORING YOUR SAMPLES BEFORE SHIPPING

To store the samples before you return the box:

- Store your boxed and sealed samples at room temperature.
- Keep the samples away from heat and direct sunlight.
- Keep the samples out of the reach of children.
- Keep the kit upright.

Once you have shipped your samples to the lab, you are finished! Your healthcare provider will contact you with your result.